QX VMS BOT

25% capacity increased by automating VMS downloads

BUSINESS CHALLENGE:

For a recruitment client, QX identified that it takes too long to manually download reports from various end-client portals, where each report is unique and is to be further converted into a standard format

SOLUTION HIGHLIGHTS

- Back-end automation of 100+ portals across multiple brands

- Auto download at specific interval to eliminate human involvement

- Convert each report in system acceptable format

- Notification/Alert email to user about data being ready for the next process

FEATURES

100%
Portals automated for downloads

99.5%
Revised accuracy ratio

25%
Additional monthly capacity

Zero overtime
Even during seasonal volume spikes